Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| Study Area Code (SAC | • | Service Provider Identification Number (SPIN) certification form for each SAC through which it provides Lifeline service). |
|---|-------|--|
| 2018 | CA | Frontier Communications of the Southwest Inc. |
| Recertification Year | State | ETC Name |
| N/A | | FRONTIER COMMUNICATIONS CORPORAT |
| DBA, Marketing, or Ot (If same as ETC name, list "N | | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) |

Does the reporting company have affiliated ETCs?

Yes 👩

No 🚺

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name |
|----------------------|-----------------------|
| See attache | worksheet - |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🖸

No O

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

| | JCM |
|---------|-------|
| T-:4:-1 | JCIVI |
| Initial | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| A. | 36 | 41 | 25 | 32 | 27 | 33 | 35 | 19 | 18 | 20 | 14 | 65 | 365 |
| B. | 2 | 4 | 1 | 3 | 6 | 5 | 4 | 2 | 3 | 3 | 5 | 8 | 46 |
| C. | 34 | 37 | 24 | 29 | 21 | 28 | 31 | 17 | 15 | 17 | 9 | 57 | 319 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| Н. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| I. | 34 | 37 | 24 | 29 | 21 | 28 | 31 | 17 | 15 | 17 | 9 | 57 | 319 |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 2 | 2 | 1 | 3 | 4 | 1 | 1 | 2 | 1 | 1 | 1 | 6 | 25 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| L. | 32 | 35 | 23 | 26 | 17 | 27 | 30 | 15 | 14 | 16 | 8 | 51 | 294 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initi | al . | |
|-------|------|--|

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
| | |

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial JCM

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 25 | 319 | 7.84% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 30, 2019

Date

585-777-6719

Contact Phone Number

| SAC | Name |
|--------|--|
| 135200 | The Southern New England Telephone Company |
| 150072 | Frontier Communications of AuSable Valley Inc. |
| 150100 | Frontier Communications of New York Inc. |
| 150110 | OGDEN TELEPHONE COMPANY |
| 150121 | Frontier Telephone of Rochester Inc. |
| 150122 | Frontier Communications of Seneca Gorham Inc. |
| 150128 | Frontier Communications of Sylvan Lake Inc. |
| 154532 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170149 | Frontier Communications of Breezewood LLC |
| 170152 | |
| 170161 | Frontier Communications of Canton LLC |
| 170168 | Commonwealth Telephone Company |
| 170178 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| 200271 | Frontier Communications of Oswavo River LLC |
| 204338 | CITIZENS MOUNTAIN STATE TEL |
| 204339 | Citizens Mountain State Tel |
| | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 294336 | CITIZENS TEL OF TENNESSEE LLC |
| 300615 | Frontier North Inc. |
| 300682 | Frontier Communications of Michigan Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier North Inc. |
| 313033 | Frontier Midstates Inc. |
| 320750 | Frontier Communications of Indiana Inc. |
| 320772 | Frontier North Inc. |
| 320779 | Frontier North Inc. |
| 320828 | Frontier Communications of Thorntown Inc. |
| 323034 | Frontier Communications of Thorntown Inc. Frontier Midstates Inc. |
| 330870 | |
| 330886 | RHINELANDER TEL CO |
| 330880 | Frontier North Inc. |
| | Rhinelander Tel Co |
| 330912 | Frontier Communications of Mondovi LLC |
| 330940 | Rhinelander Tel Co |
| 330941 | Rhinelander Tel Co |

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| 454426 CI' 454449 NA 472416 Fro 474427 CI' 484322 CI' 494449 NA 504429 CI' 504449 NA 522416 Fro 532416 Fro 533401 CI' 541863 Fro 542302 Fro | IZENS UTILITIES CO /AJO COMM CO |
| 454449 NA 472416 Fro 474427 CIT 484322 CIT 494449 NA 504429 CIT 504449 NA 522416 Fro 522449 Fro 533401 CIT 541863 Fro 542302 Fro | /AJO COMM CO |
| 472416 Fro 474427 CIT 484322 CIT 494449 NA 504429 CIT 504449 NA 522416 Fro 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | |
| 474427 CIT 484322 CIT 494449 NA 504429 CIT 504449 NA 522416 Fro 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | |
| 484322 CIT 494449 NA 504429 CIT 504449 NA 522416 Fro 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | tier Communications Northwest Inc. |
| 494449 NA 504429 CIT 504449 NA 522416 Fro 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | ZENS TELECOMM CO OF IDAHO |
| 504429 CIT 504449 NA 522416 Fro 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | ZENS TELECOMM CO OF MONTANA |
| 504449 NA 522416 Fro 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | /AJO COMM CO |
| 522416 Fro 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | ZENS TELECOMM CO OF UTAH |
| 522449 Fro 532416 Fro 533401 CIT 541863 Fro 542302 Fro | /AJO COMM CO |
| 532416 Fro 533401 CIT 541863 Fro 542302 Fro | tier Communications Northwest Inc. |
| 533401 CIT 541863 Fro 542302 Fro | tier Communications Northwest Inc. |
| 541863 Fro 542302 Fro | tier Communications Northwest Inc. |
| 542302 Fro | ZENS TELECOMM CO OF OREGON |
| 542302 Fro | tier Communications of the Southwest Inc. |
| | tier California Inc. |
| 542308 CIT | ZENS TELECOMM CO OF CA |
| 542315 CIT | ZENS TELECOMM CO OF CA |
| 542319 Fro. | tier California Inc. |
| 542344 CIT | ZENS TELECOMM CO OF CA. Frontier Communi |
| <u>543402</u> CIT | ZENS TELECOMM CO OF CA |
| <u>544342</u> CIT | |
| | ZENS TELECOMM CO OF CA |
| | ZENS TELECOMM CO OF CA |
| | tier Communications of the Southwest Inc. |
| CII | |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 542302 | | 143004769 | | | | | |
|---|---|---|--|--|--|--|--|
| Study Area Code (SAC (An Eligible Telecommunicat | | Service Provider Identification Number (SPIN) certification form for each SAC through which it provides Lifeline service | | | | | |
| 2018 | CA | Frontier California Inc. | | | | | |
| Recertification Year | State | ETC Name | | | | | |
| N/A | | FRONTIER COMMUNICATIONS CORPORATI | | | | | |
| DBA, Marketing, or Otl (If same as ETC name, list "N | ner Branding Name A" Do not leave blank) | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) | | | | | |

Does the reporting company have affiliated ETCs?

Yes 🗿

No 👩

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name |
|----------------------|-----------------------|
| See attached | worksheet - |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🖸

No O

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

| Initial | JCM |
|---------|-----|
| | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

A. Subscribers eligible for recertification by anniversary month

B. Subscribers de-enrolled prior to recertification attempts

C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| Α. | 855 | 848 | 853 | 834 | 821 | 868 | 848 | 851 | 848 | 694 | 636 | 997 | 9953 |
| B. | 161 | 203 | 186 | 193 | 207 | 204 | 214 | 215 | 205 | 178 | 149 | 219 | 2334 |
| C. | 694 | 645 | 667 | 641 | 614 | 664 | 634 | 636 | 643 | 516 | 487 | 778 | 7619 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| L | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| L | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | Total O |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | Total |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|---|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| Ľ | H. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| I. | 694 | 645 | 667 | 641 | 614 | 664 | 634 | 636 | 643 | 516 | 487 | 778 | 7619 |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 63 | 60 | 58 | 56 | 55 | 48 | 66 | 63 | 61 | 46 | 43 | 68 | 687 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| L. | 631 | 585 | 609 | 585 | 560 | 616 | 568 | 573 | 583 | 471 | 444 | 710 | 6935 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
| | |

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial JCM

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial ____

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 687 | 7619 | 9.02% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 30, 2019

Date

585-777-6719

Contact Phone Number

| SAC | Name |
|--------|--|
| 135200 | The Southern New England Telephone Company |
| 150072 | |
| 150100 | Frontier Communications of New York Inc. |
| 150110 | OGDEN TELEPHONE COMPANY |
| 150121 | Frontier Telephone of Rochester Inc. |
| 150122 | Frontier Communications of Seneca Gorham Inc. |
| 150128 | Frontier Communications of Sylvan Lake Inc. |
| 154532 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170149 | Frontier Communications of Breezewood LLC |
| 170152 | Frontier Communications of Canton LLC |
| 170161 | Commonwealth Telephone Company |
| 170168 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| 170194 | Frontier Communications of Oswavo River LLC |
| 200271 | CITIZENS MOUNTAIN STATE TEL |
| 204338 | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Farmount LLC Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of Georgia LLC Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications of the Carolinas Inc. Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of Alabama LLC Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | |
| 294336 | CITIZENS TEL OF VOLUNTEER STATE CITIZENS TEL OF TENNESSEE LLC |
| 300615 | |
| 300682 | Frontier North Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier Communications of Michigan Inc. |
| 313033 | Frontier North Inc. |
| 320750 | Frontier Midstates Inc. |
| 320772 | Frontier Communications of Indiana Inc. |
| 320779 | Frontier North Inc. |
| 320828 | Frontier North Inc. |
| 323034 | Frontier Communications of Thorntown Inc. |
| | Frontier Midstates Inc. |
| 330870 | RHINELANDER TEL CO |
| 330886 | Frontier North Inc. |
| 330891 | Rhinelander Tel Co |
| 330912 | Frontier Communications of Mondovi LLC |
| 330940 | Rhinelander Tel Co |
| 330941 | Rhinelander Tel Co |

| 330944 330964 330967 340998 341011 341015 341036 341038 341055 341061 341067 341079 | Frontier Communications - St. Croix LLC Frontier Communications of Wisconsin LLC Frontier Communications of Viroqua LLC Frontier Communications of DePue Inc. Frontier Communications of Lakeside Inc. Frontier North Inc. Frontier North Inc. Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. CITIZENS TEL OF ILLINOIS INC |
|--|--|
| 330967 340998 341011 341015 341036 341038 341055 341061 341067 341073 | Frontier Communications of Wisconsin LLC Frontier Communications of Viroqua LLC Frontier Communications of DePue Inc. Frontier Communications of Lakeside Inc. Frontier North Inc. Frontier North Inc. Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 340998 341011 341015 341036 341038 341055 341061 341067 341073 | Frontier Communications of Viroqua LLC Frontier Communications of DePue Inc. Frontier Communications of Lakeside Inc. Frontier North Inc. Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341011 341015 341036 341038 341055 341061 341067 341073 341079 | Frontier Communications of DePue Inc. Frontier Communications of Lakeside Inc. Frontier North Inc. Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuvler Inc. |
| 341011 341015 341036 341038 341055 341061 341067 341073 341079 | Frontier Communications of Lakeside Inc. Frontier North Inc. Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341036 341038 341055 341061 341067 341073 | Frontier North Inc. Frontier North Inc. Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt, Pulaski Inc, Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341036 341038 341055 341061 341067 341073 | Frontier North Inc. Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt, Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341055 341061 341067 341073 341079 | Frontier Communications of Illinois Inc. Frontier Communications - Midland Inc. Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341061 341067 341073 341079 | Frontier Communications - Midland Inc. Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuvler Inc. |
| 341061 341067 341073 341079 | Frontier Communications of Mt. Pulaski Inc. Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341067 341073 341079 | Frontier Communications of Orion Inc. Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341073 341079 | Frontier Communications - Prairie Inc. Frontier Communications - Schuyler Inc. |
| 341079 | Frontier Communications - Schuyler Inc. |
| | |
| 341183 | |
| 343035 | |
| 351127 | Frontier Communications of the Carolinas Inc. Frontier Communications of Iowa Inc |
| 361123 | |
| 361367 | CITIZENS TEL OF MINNESOTA |
| 367123 | Frontier Communications of Minnesota Inc. |
| 371128 | CITIZENS TEL OF MINNESOTA |
| 442080 | CITIZENS TEL OF NEBRASKA |
| 442154 | Frontier Southwest Incorporated |
| 452172 | Frontier Southwest Incorporated |
| 452302 | CITIZENS UTILITIES RURAL TEL CO |
| 454426 | Frontier Communications of the Southwest Inc. |
| 454449 | CITIZENS UTILITIES CO |
| 472416 | NAVAJO COMM CO |
| 474427 | Frontier Communications Northwest Inc. |
| 484322 | CITIZENS TELECOMM CO OF IDAHO |
| 494449 | CITIZENS TELECOMM CO OF MONTANA |
| 504429 | NAVAJO COMM CO |
| 504449 | CITIZENS TELECOMM CO OF UTAH |
| 522416 | NAVAJO COMM CO |
| | Frontier Communications Northwest Inc. |
| 522449 | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| 533401 | CITIZENS TELECOMM CO OF OREGON |
| 541863 | Frontier Communications of the Southwest Inc. |
| 542302 | Frontier California Inc. |
| 542308 | CITIZENS TELECOMM CO OF CA |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 542319 | Frontier California Inc. |
| 542344 | CITIZENS TELECOMM CO OF CA. Frontier Communica |
| 543402 | CITIZENS TELECOMM CO OF CA |
| 544342 | CITIZENS TELECOMM CO OF CA |
| 552302 | Frontier Communications of the Southwest Inc. |
| 554431 | CITIZENS TEL COMPANY |
| 554432 | CITIZENS TEL COMPANY |
| | |
| | |
| | |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 542308 | | 143002646 | | | | |
|---|--|---|--|--|--|--|
| Study Area Code (SAC An Eligible Telecommunicat | | Service Provider Identification Number (SPIN) certification form for each SAC through which it provides Lifeline service | | | | |
| 2018 | CA | CITIZENS TELECOMM CO OF CA | | | | |
| Recertification Year | State | ETC Name | | | | |
| N/A | | Frontier Commnunications Corporation | | | | |
| DBA, Marketing, or Otl If same as ETC name, list "N/ | ner Branding Name A" Do <u>not</u> leave blank) | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) | | | | |

Does the reporting company have affiliated ETCs?

Yes 👩

No 🔼

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name |
|----------------------|-----------------------|
| See attached | worksheet - |
| | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🖸

No 💿

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

| | JCM | |
|---------|-----|--|
| Initial | | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| Α. | 392 | 356 | 279 | 299 | 315 | 322 | 314 | 323 | 279 | 294 | 220 | 193 | 3586 |
| В. | 35 | 32 | 41 | 47 | 33 | 36 | 38 | 46 | 35 | 52 | 30 | 30 | 455 |
| C. | 357 | 324 | 238 | 252 | 282 | 286 | 276 | 277 | 244 | 242 | 190 | 163 | 3131 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| | Jan | Feb | Mar | Apr | May | Jun | Jui | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt

| Кероп | the number | | ubscribers de | -enronea au | e to ineligibi | lity or non-re | sponse to the | E E I C's outr | each attempt | | | | |
|-------|------------|-----|---------------|-------------|----------------|----------------|---------------|----------------|--------------|-----|-----|-----|---------------|
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| H. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Third Party

Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | Apr | May | Jun | Jui | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| I. | 357 | 324 | 238 | 252 | 282 | 286 | 276 | 277 | 244 | 242 | 190 | 163 | 3131 |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 22 | 16 | 18 | 24 | 10 | 8 | 28 | 22 | 17 | 18 | 15 | 11 | 209 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| L. | 335 | 308 | 220 | 228 | 272 | 278 | 248 | 255 | 227 | 224 | 175 | 152 | 2922 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Tn | itia | 1 | | |
|----|------|---|--|--|
| | ILIZ | | | |

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting ed to make this

| | to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this |
|---|---|
| - | certification for the SAC(s) listed above. |
| | Initial |
| | Recertification Method: Third Party I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above. |
| | Initial JCM |
| | No Subscribers I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 |

Initial ____

above.

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 209 | 3131 | 6.68% |

data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

| Signed, |
|---|
| Jessica C. Matushek Director, Accour |
| Signature of Officer |
| jessica.matushek@ftr.com |
| Email Address of Officer |
| Christine Burke |
| Person Completing This Certification Form |

Jessica C. Matushek Director, A Printed Name and Title of Officer Jan 30, 2019 Date 585-777-6719 Contact Phone Number

| SAC | Name |
|------------------|---|
| 135200 | The Southern New England Telephone Company |
| 150072 | Frontier Communications of AuSable Valley Inc. |
| 150100 | Frontier Communications of Ausable Valley Inc. |
| 150110 | OGDEN TELEPHONE COMPANY |
| 150121 | Frontier Telephone of Rochester Inc. |
| 150122 | |
| 150128 | Frontier Communications of Seneca Gorham Inc. Frontier Communications of Svlvan Lake Inc. |
| 154532 | |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF I |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170149 | CITIZENS TELECOMMUNICATIONS COMPANY OF I |
| 170152 | Frontier Communications of Breezewood LLC |
| 170161 | Frontier Communications of Canton LLC |
| 170168 | Commonwealth Telephone Company |
| 170178 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| | Frontier Communications of Oswavo River LLC |
| 200271 204338 | CITIZENS MOUNTAIN STATE TEL |
| | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 294336 | CITIZENS TEL OF TENNESSEE LLC |
| 300615 | Frontier North Inc. |
| 300682 | Frontier Communications of Michigan Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier North Inc. |
| 313033 | Frontier Midstates Inc. |
| 320750 | Frontier Communications of Indiana Inc. |
| 320772 | Frontier North Inc. |
| 320779 | Frontier North Inc. |
| 320828 | |
| 323034 | Frontier Communications of Thorntown Inc. |
| 330870 | Frontier Midstates Inc. |
| 330886 | RHINELANDER TEL CO |
| 330891 | Frontier North Inc. |
| 330912 | Rhinelander Tel Co |
| 330940 | Frontier Communications of Mondovi LLC |
| 330940 | Rhinelander Tel Co |
| JJ0741 | Rhinelander Tel Co |

| SAC | Name |
|-----------------------------|---|
| 330944 | Frontier Communications - St. Croix LLC |
| 330964 | Frontier Communications of Wisconsin LLC |
| 330967 | Frontier Communications of Viroqua LLC |
| 340998 | Frontier Communications of DePue Inc. |
| 341011 | Frontier Communications of Lakeside Inc. |
| 341015 | Frontier North Inc. |
| 341036 | Frontier North Inc. |
| 341038 | Frontier Communications of Illinois Inc. |
| 341055 | Frontier Communications - Midland Inc. |
| 341061 | Frontier Communications of Mt, Pulaski Inc. |
| 341067 | Frontier Communications of Orion Inc. |
| 341073 | Frontier Communications - Prairie Inc. |
| 341079 | Frontier Communications - Schuyler Inc. |
| 341183 | CITIZENS TEL OF ILLINOIS INC |
| 343035 | Frontier Communications of the Carolinas Inc. |
| 351127 | Frontier Communications of lowa Inc |
| 361123 | CITIZENS TEL OF MINNESOTA |
| 361367 | Frontier Communications of Minnesota Inc. |
| 367123 | CITIZENS TEL OF MINNESOTA |
| 371128 | |
| 442080 | CITIZENS TEL OF NEBRASKA |
| 442154 | Frontier Southwest Incorporated |
| 452172 | Frontier Southwest Incorporated |
| 452302 | CITIZENS UTILITIES RURAL TEL CO |
| 452302 454426 | Frontier Communications of the Southwest Inc. |
| | CITIZENS UTILITIES CO |
| 454449 472416 | NAVAJO COMM CO |
| | Frontier Communications Northwest Inc. |
| 474427 | CITIZENS TELECOMM CO OF IDAHO |
| 184322 | CITIZENS TELECOMM CO OF MONTANA |
| 194449 | NAVAJO COMM CO |
| 504429 | CITIZENS TELECOMM CO OF UTAH |
| 504449 | NAVAJO COMM CO |
| 522416 | Frontier Communications Northwest Inc. |
| 522449 | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| 533401 | CITIZENS TELECOMM CO OF OREGON |
| 541863 | Frontier Communications of the Southwest Inc. |
| 542302 | Frontier California Inc. |
| 542308 | CITIZENS TELECOMM CO OF CA |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 542319 | Frontier California Inc. |
| 542344 | CITIZENS TELECOMM CO OF CA. Frontier Commun |
| 543402 | CITIZENS TELECOMM CO OF CA |
| 544342 | CITIZENS TELECOMM CO OF CA |
| 552302 | Frontier Communications of the Southwest Inc. |
| 554431 | CITIZENS TEL COMPANY |
| 554432 | CITIZENS TEL COMPANY |
| | OTTION TO COMMITTEE |
| | |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 542315 | | 143002646 | | | | | |
|--|-------|--|--|--|--|--|--|
| Study Area Code (SAC An Eligible Telecommunicat | • | Service Provider Identification Number (SPIN) certification form for each SAC through which it provides Lifeline service). | | | | | |
| 2018 | CA | CITIZENS TELECOMM CO OF CA | | | | | |
| Recertification Year | State | ETC Name | | | | | |
| N/A | | FRONTIER COMMUNICATIONS CORPORAT | | | | | |
| DBA, Marketing, or Ot. | | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) | | | | | |

Does the reporting company have affiliated ETCs?

Yes 👩

No 🔼

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name | 5 |
|----------------------|--------------------------|---|
| S | See attached worksheet - | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes O

No O

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

| | JCM | |
|---------|------------|--|
| Initial | | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| Α. | 80 | 65 | 87 | 74 | 96 | 52 | 78 | 69 | 112 | 79 | 57 | 40 | 889 |
| B. | 13 | 10 | 7 | 9 | 12 | 11 | 14 | 9 | 14 | 10 | 10 | 5 | 124 |
| C. | 67 | 55 | 80 | 65 | 84 | 41 | 64 | 60 | 98 | 69 | 47 | 35 | 765 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

| Керог | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| H. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| I. | 67 | 55 | 80 | 65 | 84 | 41 | 64 | 60 | 98 | 69 | 47 | 35 | 765 |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 5 | 4 | 6 | 5 | 7 | 5 | 6 | 6 | 9 | 6 | 8 | 5 | 72 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| L. | 62 | 51 | 74 | 60 | 77 | 36 | 58 | 54 | 89 | 63 | 39 | 30 | 693 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| T | itia | 1 | | |
|----|------|---|--|--|
| ın | ша | 1 | | |

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
| | |
| | |
| | |
| | |

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | JCM |
|---------|-----|
| | |

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 72 | 765 | 9.41% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 30, 2019

Date

585-777-6719

Contact Phone Number

| SAC | Name |
|-----------|--|
| 135200 | The Southern New England Telephone Company |
| 150072 | Frontier Communications of AuSable Valley Inc. |
| 150100 | Frontier Communications of New York Inc. |
| 150110 | OGDEN TELEPHONE COMPANY |
| 150121 | Frontier Telephone of Rochester Inc. |
| 150122 | Frontier Communications of Seneca Gorham Inc. |
| 150128 | Frontier Communications of Sylvan Lake Inc. |
| 154532 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 170149 | Frontier Communications of Breezewood LLC |
| 170152 | Frontier Communications of Canton LLC |
| 170161 | Commonwealth Telephone Company |
| 170168 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| 170194 | Frontier Communications of Oswavo River LLC |
| 200271 | CITIZENS MOUNTAIN STATE TEL |
| 204338 | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 294336 | CITIZENS TEL OF TENNESSEE LLC |
| 300615 | Frontier North Inc. |
| 300682 | Frontier Communications of Michigan Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier North Inc. |
| 313033 | Frontier Midstates Inc. |
| 320750 | Frontier Communications of Indiana Inc. |
| 320772 | Frontier North Inc. |
| 320779 | Frontier North Inc. |
| 320828 | Frontier Communications of Thorntown Inc. |
| 323034 | Frontier Midstates Inc. |
| 330870 | RHINELANDER TEL CO |
| 330886 | Frontier North Inc. |
| 330891 | Rhinelander Tel Co |
| 330912 | Frontier Communications of Mondovi LLC |
| 1.1.30712 | |
| 330940 | Rhinelander Tel Co |

| 330964 Frontier C | |
|--|-------------------------------------|
| 330964 Frontier C | Communications - St. Croix LLC |
| 330967 | Communications of Wisconsin LLC |
| 34098 | Communications of Viroqua LLC |
| 341011 Frontier C | Communications of DePue Inc. |
| 341015 Frontier N | Communications of Lakeside Inc. |
| 341036 Frontier N | |
| 341038 Frontier C | |
| 341055 Frontier C 341061 Frontier C 341067 Frontier C 341073 Frontier C 341079 Frontier C 341183 CITIZENS 343035 Frontier C 351127 Frontier C 361123 CITIZENS 36123 CITIZENS 367123 CITIZENS 371128 CITIZENS 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 504449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 522449 Frontier C 532416 Frontier C 542302 Frontier C 542308 CITIZENS 542309 Frontier C 542315 CITIZENS | Communications of Illinois Inc. |
| 341061 Frontier C 341067 Frontier C 341073 Frontier C 341079 Frontier C 341183 CITIZENS 343035 Frontier C 351127 Frontier C 361123 CITIZENS 36124 CITIZENS 371128 CITIZENS 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 494449 NAVAJO 504429 CITIZENS 504429 CITIZENS 504429 Frontier C 522449 Frontier C 522449 Frontier C 542302 Frontier C 542303 Frontier C 542304 CITIZENS 542305 Frontier C 542319 Frontier C 542319 Frontier C <td>Communications - Midland Inc.</td> | Communications - Midland Inc. |
| 341067 Frontier C 341073 Frontier C 341079 Frontier C 341183 CITIZENS 343035 Frontier C 351127 Frontier C 36123 CITIZENS 36124 CITIZENS 367123 CITIZENS 371128 CITIZENS 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542303 CITIZENS 542315 CITIZENS 542315 CITIZENS 542344 CITIZENS < | Communications of Mt, Pulaski Inc. |
| 341073 Frontier C 341079 Frontier C 341183 CITIZENS 343035 Frontier C 351127 Frontier C 361367 Frontier C 367123 CITIZENS 371128 CITIZENS 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452202 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 522449 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542303 Frontier C 542315 CITIZENS 542319 Frontier C 542344 CITIZENS 543402 CITIZENS | Communications of Orion Inc. |
| 341079 Frontier C 341183 CITIZENS 343035 Frontier C 351127 Frontier C 361123 CITIZENS 367123 CITIZENS 371128 CITIZENS 442080 Frontier S 442154 Frontier S 442154 Frontier S 452172 CITIZENS 452426 CITIZENS 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 502449 Frontier C 532416 Frontier C 532416 Frontier C 533401 CITIZENS 542302 Frontier C 542303 Frontier C 542304 Frontier C 542315 CITIZENS 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | Communications - Prairie Inc. |
| 341183 CITIZEN: 343035 Frontier C 351127 Frontier C 361123 CITIZEN: 361367 Frontier C 367123 CITIZEN: 371128 CITIZEN: 442080 Frontier S 442154 Frontier S 452172 CITIZEN: 452302 Frontier C 454426 CITIZEN: 454449 NAVAJO 472416 Frontier C 474427 CITIZEN: 484322 CITIZEN: 504449 NAVAJO 504449 NAVAJO 522416 Frontier C 522449 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542308 CITIZENS 542315 CITIZENS 542319 Frontier C 542344 CITIZENS 544342 CITIZENS | communications - France Inc. |
| 343035 Frontier C 351127 Frontier C 361123 CITIZENS 361367 Frontier C 367123 CITIZENS 371128 CITIZENS 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452426 CITIZENS 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 522449 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542308 CITIZENS 542315 CITIZENS 542319 Frontier C 542344 CITIZENS 544342 CITIZENS | S TEL OF ILLINOIS INC |
| STATEST | |
| CITIZENS CITIZENS | ommunications of the Carolinas Inc. |
| 361367 Frontier C 367123 CITIZENS 371128 CITIZENS 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 504449 NAVAJO 504449 NAVAJO 522416 Frontier C 522449 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542308 CITIZENS 542315 CITIZENS 542319 Frontier C 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | |
| 367123 CITIZENS | S TEL OF MINNESOTA |
| 371128 CITIZENS 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 522449 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542308 CITIZENS 542315 CITIZENS 542319 Frontier C 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | ommunications of Minnesota Inc. |
| 442080 Frontier S 442154 Frontier S 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 522449 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542308 CITIZENS 542319 Frontier C 542319 Frontier C 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | S TEL OF MINNESOTA |
| 442154 Frontier S 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 522449 Frontier C 532416 Frontier C 533401 CITIZENS 541863 Frontier C 542302 Frontier C 542308 CITIZENS 542315 CITIZENS 542319 Frontier C 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | S TEL OF NEBRASKA |
| 452172 CITIZENS 452302 Frontier C 454426 CITIZENS 454449 NAVAJO 472416 Frontier C 474427 CITIZENS 484322 CITIZENS 504449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier C 522449 Frontier C 522449 Frontier C 532416 Frontier C 532416 Frontier C 532416 Frontier C 542302 Frontier C 542302 Frontier C 542302 Frontier C 542308 CITIZENS 542315 CITIZENS 542315 CITIZENS 542319 Frontier C 542344 CITIZENS 542340 CITIZENS | outhwest Incorporated |
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| 484322 CITIZENS 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier Co 522449 Frontier Co 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS | ommunications Northwest Inc. |
| 494449 NAVAJO 504429 CITIZENS 504449 NAVAJO 522416 Frontier Co 522449 Frontier Co 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | TELECOMM CO OF IDAHO |
| 504429 CITIZENS 504449 NAVAJO 522416 Frontier Co 532416 Frontier Co 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | TELECOMM CO OF MONTANA |
| 504449 NAVAJO 522416 Frontier Co 522449 Frontier Co 532416 Frontier Co 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | |
| 522416 Frontier Co 522449 Frontier Co 532416 Frontier Co 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | TELECOMM CO OF UTAH |
| 522449 Frontier Co 532416 Frontier Co 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | |
| 532416 Frontier Co 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | ommunications Northwest Inc. |
| 533401 CITIZENS 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | ommunications Northwest Inc. |
| 541863 Frontier Co 542302 Frontier Co 542308 CITIZENS 542315 CITIZENS 542319 Frontier Co 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | ommunications Northwest Inc. |
| 542302 Frontier Cr 542308 CITIZENS 542315 CITIZENS 542319 Frontier Cr 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | TELECOMM CO OF OREGON |
| 542302 Frontier Ct 542308 CITIZENS 542315 CITIZENS 542319 Frontier Ct 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | ommunications of the Southwest Inc. |
| 542315 CITIZENS 542319 Frontier Ca 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | alifornia Inc. |
| 542319 Frontier Cz 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | TELECOMM CO OF CA |
| 542319 Frontier Ca 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | TELECOMM CO OF CA |
| 542344 CITIZENS 543402 CITIZENS 544342 CITIZENS | difornia Inc. |
| 543402 <u>CITIZENS</u> 544342 <u>CITIZENS</u> | TELECOMM CO OF CA. Frontier Commun |
| 544342 CITIZENS | TELECOMM CO OF CA |
| | TELECOMM CO OF CA |
| TOTAL CONTRACTOR OF THE PROPERTY OF THE PROPER | ommunications of the Southwest Inc. |
| 554431 CITIZENS | TEL COMPANY |
| CELLOS | TEL COMPANY |
| CITIZENS | I DD COMITATAL |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 542319 Study Area Code (SAC) (An Eligible Telecommunications Carrier (ETC) must provide | | 143004769 Service Provider Identification Number (SPIN) wide a certification form for each SAC through which it provides Lifeline services | | |
|---|--|--|--|--|
| | | | | |
| Recertification Year | State | ETC Name | | |
| N/A | | FRONTIER COMMUNICATIONS CORPORAT | | |
| DBA, Marketing, or Otl (If same as ETC name, list "N | ner Branding Name A" Do <u>not</u> leave blank) | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) | | |

Does the reporting company have affiliated ETCs?

Yes 👩

No 🔼

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name | |
|----------------------|--------------------------|--|
| | See attached worksheet - | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🖸

No O

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | 0 |
|------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| une | 0 |
| uly | 0 |
| August | 0 |
| eptember | 0 |
| ctober | 0 |
| lovember | 0 |
| ecember | 0 |
| otal Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

| Initial J | ICM |
|-----------|-----|
|-----------|-----|

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

A. Subscribers eligible for recertification by anniversary month

B. Subscribers de-enrolled prior to recertification attempts

C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|------|------|------|------|------|------|------|------|------|------|------|------|-------------|
| Α. | 6268 | 6217 | 6257 | 6119 | 6024 | 6368 | 6219 | 6240 | 6218 | 5091 | 4663 | 7312 | Total 72996 |
| В. | 1184 | 1486 | 1362 | 1418 | 1514 | 1494 | 1569 | 1580 | 1502 | 1303 | | | |
| C. | 5084 | 4731 | 4895 | 4701 | 4510 | 4874 | 4650 | 4660 | 4716 | 3788 | 3571 | 5706 | |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | Total |
| | | | | | | | | | | | | | |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | Total O |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

| | Jan | Feb | Mar | | | - | esponse to th | C L I C 3 Out | reach attemp | | | | |
|----|-----|-----|----------|-----|-----|-----|---------------|---------------|--------------|-----|-----|-----|-------|
| | | 100 | IVIA: | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | Total |
| | | | <u> </u> | | | | | | 0 | | U | l O | U |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt

| í | ceport | ine number | of Lifeline | subscribers t | hat successfu | lly recertified | d through F7 | C's outress! | h | | | | | |
|---|--------|------------|-------------|---------------|---------------|-----------------|--------------|--------------|-----|-----|-----|-----|-------------|---------------|
| | | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | N | | |
| 1 | H. | 0 | 0 | 0 | 1 | | - | | - | Сер | Oct | Nov | Dec | Year Total |
| | | | | 1 0 | 1 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | China | I Dante. | | | | | | | | | | | | |

Third Party

Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | ontacted by | a state admin | istrator, thire | l party admir | istrator, or U | SAC for the | purpose of re | ecertification | , | |
|----------|--------------|------|------|-------------|---------------|-----------------|---------------|----------------|-------------|---------------|----------------|------|-------|
| با | | | | | .viay | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
| 1. | 5084 | 4731 | 4895 | 4701 | 1510 | 1071 | 4050 | 1000 | | L | | | Total |
| <u> </u> | 5084 | | .000 | 7701 | 4310 | 40/4 | 4650 | 4660 | 4716 | 3788 | 3571 | 5706 | 55886 |
| ī | Name of the | | | | | | | | | | | | |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | ponse to out | reach from a | state admini | strator, third | party admini | strator, or U | SAC. | |
|----|--------------|------------|--------------|-----|-----|--------------|--------------|--------------|----------------|--------------|---------------|----------|-------|
| K. | | | | | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
| K. | 460 | 441 | 427 | 410 | 403 | 354 | 196 | 450 | 4 4 4 | | | <u> </u> | Total |
| | | | | 110 | 703 | 334 | 486 | 458 | 444 | 335 | 317 | 498 | 5033 |
| L. | Subscribers | who recent | fied the | | | | | | | | | | |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | | ministrator, t | hird party ad | lministrator, | or USAC | | | |
|--|------|------|------|------|------|------|----------------|---------------|---------------|---------|------|------|-------------|
| | | | | • | " | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
| | 4624 | 4290 | 4468 | 4291 | 4106 | 4520 | 4164 | 4202 | 1272 | 2450 | 2054 | | Total 50851 |
| | | | | | | | 1104 | 7202 | 4212 | 3452 | 3254 | 5208 | 50851 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial |
|---------|
|---------|

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
| | |
| | |

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | JCM |
|---------|-----|
| | |

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

| M = (G+K) | N = (D+F+I) | O = M/N*100 | |
|--|---|---|--|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled | |
| 5033 | 55886 | 9.01% | |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 30, 2019

Date

585-777-6719

Contact Phone Number

| SAC | Name |
|--------|---|
| 135200 | |
| 150072 | The Southern New England Telephone Company |
| 150100 | Frontier Communications of AuSable Valley Inc. |
| 150110 | Frontier Communications of New York Inc. |
| 150121 | OGDEN TELEPHONE COMPANY |
| 150122 | Frontier Telephone of Rochester Inc. |
| 150128 | Frontier Communications of Seneca Gorham Inc. |
| 154532 | Frontier Communications of Sylvan Lake Inc. |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170149 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170152 | Frontier Communications of Breezewood LLC |
| 170161 | Frontier Communications of Canton LLC |
| 170168 | Commonwealth Telephone Company |
| 170178 | Frontier Communications of Pennsylvania LLC |
| 170194 | Frontier Communications of Lakewood LLC |
| 200271 | Frontier Communications of Oswavo River LLC |
| 204338 | CITIZENS MOUNTAIN STATE TEL |
| 204339 | Citizens Mountain State Tel |
| 205050 | Citizens Mountain State Tel |
| 210318 | Frontier West Virginia Inc. |
| 210328 | Frontier Communications of the South LLC |
| 220362 | Frontier Florida LLC |
| 220387 | Frontier Communications of Fairmount LLC |
| 230479 | Frontier Communications of Georgia I.I.C |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications of the Carolinas Inc. |
| 250306 | Frontier Communications Lamar County II C |
| 250318 | Frontier Communications of Alabama I.I.C. |
| 280460 | Frontier Communications of the South LLC |
| 290580 | Frontier Communications of Mississippi Inc. |
| 294336 | CITIZENS TEL OF VOLUNTEER STATE |
| 300615 | CITIZENS TEL OF TENNESSEE LLC |
| 300682 | Frontier North Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier Communications of Michigan Inc. |
| 313033 | Frontier North Inc. |
| | Frontier Midstates Inc. |
| 320750 | Frontier Communications of Indiana Inc. |
| 320772 | Frontier North Inc. |
| 320779 | Frontier North Inc. |
| 320828 | Frontier Communications of Thorntown Inc. |
| 323034 | Frontier Midstates Inc. |
| 330870 | RHINELANDER TEL CO |
| 330886 | Frontier North Inc. |
| 330891 | Rhinelander Tel Co |
| 330912 | Frontier Communications Co. |
| 330940 | Frontier Communications of Mondovi LLC Rhinelander Tel Co |
| 330941 | Rhinelander Tel Co Rhinelander Tel Co |

| | Name |
|--------|--|
| 330944 | Frontier Communications - St. Croix LLC |
| 330964 | Frontier Communications of Wisconsin LLC |
| 330967 | Frontier Communications of Viroqua LLC |
| 340998 | Frontier Communications of Viroqua LLC Frontier Communications of DePue Inc. |
| 341011 | Frontier Communications of DePue Inc. |
| 341015 | Frontier Communications of Lakeside Inc. Frontier North Inc. |
| 341036 | Frontier North Inc. |
| 341038 | Frontier Communications of Illinois Inc. |
| 341055 | Frontier Communications of Illinois Inc. |
| 341061 | Frontier Communications - Midland Inc. |
| 341067 | Frontier Communications of Mt, Pulaski Inc. |
| 341073 | Frontier Communications of Orion Inc. |
| 341079 | Frontier Communications - Prairie Inc. |
| 341183 | Frontier Communications - Schuvler Inc. |
| 343035 | CITIZENS TEL OF ILLINOIS INC |
| 351127 | Frontier Communications of the Carolinas Inc. |
| 361123 | Frontier Communications of Iowa Inc |
| 361367 | CITIZENS TEL OF MINNESOTA |
| 367123 | Frontier Communications of Minnesota Inc. |
| 371128 | CITIZENS TEL OF MINNESOTA |
| 442080 | CITIZENS TEL OF NEBRASKA |
| 442154 | Frontier Southwest Incorporated |
| 452172 | Frontier Southwest Incorporated |
| 452302 | CITIZENS UTILITIES RURAL TEL CO |
| 454426 | Frontier Communications of the Southwest Inc. |
| 454449 | CITIZENS UTILITIES CO |
| 472416 | NAVAJO COMM CO |
| 474427 | Frontier Communications Northwest Inc. |
| 484322 | CITIZENS TELECOMM CO OF IDAHO |
| 494449 | CITIZENS TELECOMM CO OF MONTANA |
| 504429 | NAVAJO COMM CO |
| 504449 | CITIZENS TELECOMM CO OF UTAH |
| 522416 | NAVAJO COMM CO |
| 522449 | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| | Frontier Communications Northwest Inc. |
| 533401 | CITIZENS TELECOMM CO OF OREGON |
| 541863 | Frontier Communications of the Southwest Inc. |
| 542302 | Frontier California Inc. |
| 542308 | CITIZENS TELECOMM CO OF CA |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 542319 | Frontier California Inc. |
| 542344 | CITIZENS TELECOMM CO OF CA. Frontier Communica |
| 543402 | CITIZENS TELECOMM CO OF CA |
| 544342 | CITIZENS TELECOMM CO OF CA |
| 552302 | Frontier Communications of the Southwest Inc. |
| 554431 | CITIZENS TEL COMPANY |
| 554432 | CITIZENS TEL COMPANY |
| | SALUE TO THE CONTENTY |
| | |
| | |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| Study Area Code (SAC) (An Eligible Telecommunications Carrier (ETC) must provide | | Service Provider Identification Number (SPIN) te a certification form for each SAC through which it provides Lifeline service). | |
|--|---|--|--|
| 2018 | CA | CITIZENS TELECOMM CO OF CA | |
| Recertification Year | State | ETC Name | |
| N/A | | FRONTIER COMMUNICATIONS CORPORAT | |
| DBA, Marketing, or Otl (If same as ETC name, list "N | her Branding Name (A" Do <u>not</u> leave blank) | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) | |

Does the reporting company have affiliated ETCs?

Yes 💿

No 🔼

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name | |
|------------------------|-----------------------|--|
| See attached worksheet | | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🖸

No O

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

| I am an officer of the company named above. I am authorized to make this certification for the Study Area Code list | ted |
|---|-----|
| above. | |

| above. | | |
|---------|-----|--|
| | JCM | |
| Initial | | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| A. | 58 | 62 | 48 | 57 | 65 | 71 | 62 | 54 | 45 | 30 | 109 | 54 | 715 |
| B. | 5 | 7 | 8 | 10 | 9 | 5 | 10 | 9 | 6 | 3 | 9 | 5 | 86 |
| C. | 53 | 55 | 40 | 47 | 56 | 66 | 52 | 45 | 39 | 27 | 100 | 49 | 629 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

| 4 | cepon | the number | of Lifetine st | idscriders de | -enrollea au | e to mengion | nty or non-re | sponse to the | EIC sour | each attempt | | | | |
|---|-------|------------|----------------|---------------|--------------|--------------|---------------|---------------|----------|--------------|-----|-----|-----|---------------|
| | | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
| | G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| H. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | Total |

Third Party

Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| <u> </u> | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| <u> </u> | 53 | 55 | 40 | 47 | 56 | 66 | 52 | 45 | 39 | 27 | 100 | 49 | 629 |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----------|
| K. | 2 | 4 | 3 | 4 | 5 | 2 | 3 | 5 | 2 | 1 | 5 | 4 | Total 40 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----------|
| L. | 51 | 51 | 37 | 43 | 51 | 64 | 49 | 40 | 37 | 26 | 95 | 45 | Total 589 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
|---------|--|

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial JCM

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

| M = (G+K) | N = (D+F+I) | O = M/N*100 | | |
|--|---|---|--|--|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled | | |
| 40 | 629 | 6.36% | | |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 30, 2019

Date

585-777-6719

Contact Phone Number

| [SAC | N |
|------------------|--|
| 135200 | Name |
| 150072 | The Southern New England Telephone Company |
| 150100 | Frontier Communications of AuSable Valley Inc. |
| 150110 | Frontier Communications of New York Inc. |
| 150110 | OGDEN TELEPHONE COMPANY |
| | Frontier Telephone of Rochester Inc. |
| 150122 150128 | Frontier Communications of Seneca Gorham Inc. |
| | Frontier Communications of Sylvan Lake Inc. |
| 154532 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF M |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 170149 | Frontier Communications of Breezewood LLC |
| 170152 | Frontier Communications of Canton LLC |
| 170161 | Commonwealth Telephone Company |
| 170168 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| 170194 | Frontier Communications of Oswavo River LLC |
| 200271 | CITIZENS MOUNTAIN STATE TEL |
| 204338 | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 294336 | CITIZENS TEL OF TENNESSEE LLC |
| 300615 | Frontier North Inc. |
| 300682 | Frontier Communications of Michigan Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier North Inc. |
| 313033 | Frontier Midstates Inc. |
| 320750 | |
| 320772 | Frontier Communications of Indiana Inc. Frontier North Inc. |
| 320779 | |
| 320828 | Frontier North Inc. |
| 323034 | Frontier Communications of Thorntown Inc. |
| 330870 | Frontier Midstates Inc. |
| 330886 | RHINELANDER TEL CO |
| 330891 | Frontier North Inc. |
| 330912 | Rhinelander Tel Co |
| 330940 | Frontier Communications of Mondovi LLC |
| 330941 | Rhinelander Tel Co |
| | Rhinelander Tel Co |

| SAC | Name |
|--------|--|
| 330944 | Frontier Communications - St. Croix LLC |
| 330964 | Frontier Communications of Wisconsin LLC |
| 330967 | Frontier Communications of Virogua LLC |
| 340998 | Frontier Communications of DePue Inc. |
| 341011 | Frontier Communications of Derue Inc. Frontier Communications of Lakeside Inc. |
| 341015 | Frontier North Inc. |
| 341036 | Frontier North Inc. |
| 341038 | Frontier Communications of Illinois Inc. |
| 341055 | Frontier Communications of Illinois Inc. |
| 341061 | Frontier Communications - Midland Inc. |
| 341067 | Frontier Communications of Mt. Pulaski Inc. |
| 341073 | Frontier Communications of Orion Inc. |
| 341079 | Frontier Communications - Prairie Inc. |
| 341183 | Frontier Communications - Schuvler Inc. |
| 343035 | CITIZENS TEL OF ILLINOIS INC |
| 351127 | Frontier Communications of the Carolinas Inc. |
| 361123 | Frontier Communications of Iowa Inc |
| 361367 | CITIZENS TEL OF MINNESOTA |
| 367123 | Frontier Communications of Minnesota Inc. |
| 371128 | CITIZENS TEL OF MINNESOTA |
| 442080 | CITIZENS TEL OF NEBRASKA |
| 442154 | Frontier Southwest Incorporated |
| 452172 | Frontier Southwest Incorporated |
| 452302 | CITIZENS UTILITIES RURAL TEL CO |
| 454426 | Frontier Communications of the Southwest Inc. |
| 454449 | CITIZENS UTILITIES CO |
| 472416 | NAVAJO COMM CO |
| 474427 | Frontier Communications Northwest Inc. |
| 484322 | CITIZENS TELECOMM CO OF IDAHO |
| 494449 | CITIZENS TELECOMM CO OF MONTANA |
| 504429 | NAVAJO COMM CO |
| 504449 | CITIZENS TELECOMM CO OF UTAH |
| 522416 | NAVAJO COMM CO |
| 522449 | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| 533401 | Frontier Communications Northwest Inc. |
| 541863 | CITIZENS TELECOMM CO OF OREGON |
| 542302 | Frontier Communications of the Southwest Inc. |
| 542308 | Frontier California Inc. |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 542319 | CITIZENS TELECOMM CO OF CA |
| 542344 | Frontier California Inc. |
| 543402 | CITIZENS TELECOMM CO OF CA. Frontier Communica |
| 544342 | CITIZENS TELECOMM CO OF CA |
| 552302 | CITIZENS TELECOMM CO OF CA |
| 554431 | Frontier Communications of the Southwest Inc. |
| 554432 | CITIZENS TEL COMPANY |
| JJ11J4 | CITIZENS TEL COMPANY |
| | |
| | |
| | |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 543402 | | 143002646 | | | | |
|---|--|--|--|--|--|--|
| Study Area Code (SAC An Eligible Telecommunicat | • | Service Provider Identification Number (SPIN) certification form for each SAC through which it provides Lifeline services | | | | |
| 2018 | CA | CITIZENS TELECOMM CO OF CA | | | | |
| Recertification Year | State | ETC Name | | | | |
| N/A | | FRONTIER COMMUNICATIONS CORPORATI | | | | |
| DBA, Marketing, or Otl | her Branding Name | Holding Company Name | | | | |
| (If same us ETC name, list "N/ | her Branding Name (A" Do <u>not</u> leave blank) any have affiliated ETCs? | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) Yes No | | | | |
| If same as ETC name, list "N/ s the reporting compa ide a list of all ETCs that are | A" Do <u>not</u> leave blank) Iny have affiliated ETCs? In affiliated with the reporting ETC, using ection 3(2) of the Communications Act. | (If same as ETC name, list "N/A" Do not leave blank) | | | | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

| Is | the | ETC | subject | to | the | non-usage | requirements? |
|----|-----|------------|---------|----|-----|-----------|---------------|
|----|-----|------------|---------|----|-----|-----------|---------------|

Yes 🔘

No 🗿

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

| I am an officer of the company named above. | I am authorized to make this certification for the Study | Area Code listed |
|---|--|------------------|
| above. | · ·····• | |

| | JCM | |
|---------|-----|--|
| Initial | | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| L | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| A. | 55 | 61 | 52 | 45 | 41 | 32 | 56 | 65 | 63 | 55 | 36 | 24 | 585 |
| B. | 1 | 2 | 5 | 7 | 6 | 5 | 9 | 11 | 8 | 8 | 2 | 2 | 66 |
| C. | 54 | 59 | 47 | 38 | 35 | 27 | 47 | 54 | 55 | 47 | 34 | 22 | 519 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| _ | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| T | | | | | | | | | | | | | Total |
| H. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Third Party

Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| 1. | 54 | 59 | 47 | 38 | 35 | 27 | 47 | 54 | 55 | 47 | 34 | 22 | 519 |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 2 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 5 | 5 | 2 | 3 | 41 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| L. | 52 | 56 | 43 | 35 | 31 | 23 | 44 | 51 | 50 | 42 | 32 | 19 | 478 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| ľ" | itis | .1 | |
|----|------|----|--|
| Ιn | 1119 | 1 | |

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| certification for the SAC(s) fisted above. | | |
|---|---|--|
| Initial | | |
| Recertification Method: Third Party I certify that the company listed above h administrator. I am an officer of the com listed above. | as procedures in place to recertify consur- pany named above. I am authorized to m | ner eligibility by relying on an ake this certification for the SAC(s) |
| Initial JCM | | |
| No Subscribers I certify that my company did not claim data year. I am an officer of the company above. | federal low income support for any Lifel named above. I am authorized to make | ine subscribers for the current Form 555 this certification for the SAC listed |
| Initial | | |
| M = (G+K) | N = (D+F+1) | 0. 148/4100 |

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 41 | 519 | 7.9% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 30, 2019

Date

585-777-6719

Contact Phone Number

| SAC | Name |
|--------|--|
| 135200 | |
| 150072 | The Southern New England Telephone Company |
| 150100 | Frontier Communications of AuSable Valley Inc. |
| 150110 | Frontier Communications of New York Inc. |
| 150121 | OGDEN TELEPHONE COMPANY |
| 150122 | Frontier Telephone of Rochester Inc. |
| 150128 | Frontier Communications of Seneca Gorham Inc. |
| 154532 | Frontier Communications of Sylvan Lake Inc. |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF I |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170149 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170145 | Frontier Communications of Breezewood LLC |
| | Frontier Communications of Canton LLC |
| 170161 | Commonwealth Telephone Company |
| 170168 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| 170194 | Frontier Communications of Oswavo River LLC |
| 200271 | CITIZENS MOUNTAIN STATE TEL |
| 204338 | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 294336 | CITIZENS TEL OF VOLUNTEER STATE CITIZENS TEL OF TENNESSEE LLC |
| 300615 | |
| 300682 | Frontier North Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier Communications of Michigan Inc. |
| 313033 | Frontier North Inc. |
| 320750 | Frontier Midstates Inc. |
| | Frontier Communications of Indiana Inc. |
| 320772 | Frontier North Inc. |
| 320779 | Frontier North Inc. |
| 320828 | Frontier Communications of Thorntown Inc. |
| 323034 | Frontier Midstates Inc. |
| 330870 | RHINELANDER TEL CO |
| 330886 | Frontier North Inc. |
| 330891 | Rhinelander Tel Co |
| 330912 | Frontier Communications of Mondovi LLC |
| 330940 | Rhinelander Tel Co |
| 330941 | Rhinelander Tel Co |

| SAC | Name |
|--------|---|
| 330944 | Frontier Communications - St. Croix LLC |
| 330964 | Frontier Communications of Wisconsin LLC |
| 330967 | Frontier Communications of Viroqua LLC |
| 340998 | Frontier Communications of DePue Inc. |
| 341011 | Frontier Communications of Lakeside Inc. |
| 341015 | Frontier North Inc. |
| 341036 | Frontier North Inc. |
| 341038 | Frontier Communications of Illinois Inc. |
| 341055 | Frontier Communications of Hillors Inc. |
| 341061 | Frontier Communications of Mt, Pulaski Inc. |
| 341067 | Frontier Communications of Orion Inc. |
| 341073 | |
| 341079 | Frontier Communications - Prairie Inc. |
| 341183 | Frontier Communications - Schuyler Inc. |
| 343035 | CITIZENS TEL OF ILLINOIS INC |
| 351127 | Frontier Communications of the Carolinas Inc. Frontier Communications of Iowa Inc |
| 361123 | |
| 361367 | CITIZENS TEL OF MINNESOTA |
| 367123 | Frontier Communications of Minnesota Inc. CITIZENS TEL OF MINNESOTA |
| 371128 | |
| 442080 | CITIZENS TEL OF NEBRASKA |
| 442154 | Frontier Southwest Incorporated |
| 452172 | Frontier Southwest Incorporated |
| 452302 | CITIZENS UTILITIES RURAL TEL CO |
| 454426 | Frontier Communications of the Southwest Inc. |
| 454449 | CITIZENS UTILITIES CO |
| 472416 | NAVAJO COMM CO |
| 474427 | Frontier Communications Northwest Inc. |
| 484322 | CITIZENS TELECOMM CO OF IDAHO |
| 494449 | CITIZENS TELECOMM CO OF MONTANA |
| 504429 | NAVAJO COMM CO |
| 504449 | CITIZENS TELECOMM CO OF UTAH |
| 522416 | NAVAJO COMM CO |
| 522449 | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| 533401 | Frontier Communications Northwest Inc. |
| 541863 | CITIZENS TELECOMM CO OF OREGON |
| 542302 | Frontier Communications of the Southwest Inc. |
| 542308 | Frontier California Inc. |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 542319 | CITIZENS TELECOMM CO OF CA |
| 542344 | Frontier California Inc. |
| 543402 | CITIZENS TELECOMM CO OF CA. Frontier Communica |
| 544342 | CITIZENS TELECOMM CO OF CA |
| 552302 | CITIZENS TELECOMM CO OF CA |
| | Frontier Communications of the Southwest Inc. |
| 554431 | CITIZENS TEL COMPANY |
| 554432 | CITIZENS TEL COMPANY |
| | |
| | |
| | |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 544342 | | 143002646 | | |
|--|-------|---|--|--|
| Study Area Code (SAC) (An Eligible Telecommunications Carrier (ETC) must provide | | Service Provider Identification Number (SPIN) de a certification form for each SAC through which it provides Lifeline service | | |
| 2018 | CA | CITIZENS TELECOMM CO OF CA | | |
| Recertification Year | State | ETC Name | | |
| N/A | | FRONTIER COMMUNICATIONS CORPORAT | | |
| OBA, Marketing, or Oth If same as ETC name, list "N | | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) | | |

Does the reporting company have affiliated ETCs?

Yes 👩

No O

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name |
|----------------------|-----------------------|
| See attache | worksheet - |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🖸

No 🚺

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | 0 |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

| I am an officer of the company named above. I am authorized to make this cer | rtification for | the Study A | rea Co | de listed |
|--|-----------------|-------------|--------|-----------|
| above. | | e staay 1 | | ue nateu |

| | | | | | JCM |
|----|-----|---|---|---|-----|
| Ir | ıií | i | a | l | 00 |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| A. | 32 | 23 | 18 | 21 | 29 | 31 | 39 | 35 | 28 | 30 | 14 | 16 | 316 |
| В. | 2 | 1 | 2 | 3 | 2 | 2 | 2 | 4 | 2 | 2 | 2 | 2 | 26 |
| C. | 30 | 22 | 16 | 18 | 27 | 29 | 37 | 31 | 26 | 28 | 12 | 14 | 290 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt

| | | | | | | | e o outredell | attempt. | | _ | | | | |
|-----|-----|-----|-----|-----|-----|-----|---------------|----------|-----|-----|-----|-----|-------|---|
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year | |
| 11 | | | | | | | | | | | | | Total | |
| ri. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | | | | | | | | | | | | | | 1 |

Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification

| ļ | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| <u> </u> | 30 | 22 | 16 | 18 | 27 | 29 | 37 | 31 | 26 | 28 | 12 | 14 | 290 |

J. Name of third party administrator used to verify subscriber eligibility:

Conduent (CA)

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 3 | 2 | 2 | 4 | 5 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 33 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| Ļ | Jan | Feb | Mar | Apr | May | Jun | Jui | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| L. | 27 | 20 | 14 | 14 | 22 | 26 | 33 | 29 | 24 | 26 | 10 | 12 | 257 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Īn | itia | ı. | | |
|----|------|----|--|--|
| | | | | |

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| certification for the SAC(s) listed above. |
|---|
| Initial |
| Recertification Method: Third Party I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above. |
| Initial JCM |
| No Subscribers I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above. |
| Initial |
| |

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 33 | 290 | 11.38% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 30, 2019

Date

585-777-6719

Contact Phone Number

| SAC | Name |
|--------|--|
| 135200 | The Southern New England Telephone Company |
| 150072 | Frontier Communications of AuSable Valley Inc. |
| 150100 | Frontier Communications of New York Inc. |
| 150110 | OGDEN TELEPHONE COMPANY |
| 150121 | Frontier Telephone of Rochester Inc. |
| 150122 | Frontier Communications of Seneca Gorham Inc. |
| 150128 | Frontier Communications of Sylvan Lake Inc. |
| 154532 | CITIZENS TELECOMMUNICATIONS COMPANY OF I |
| 154533 | |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF |
| 170149 | CITIZENS TELECOMMUNICATIONS COMPANY OF I |
| 170152 | Frontier Communications of Breezewood LLC |
| 170161 | Frontier Communications of Canton LLC |
| 170168 | Commonwealth Telephone Company |
| 170178 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| | Frontier Communications of Oswavo River LLC |
| 200271 | CITIZENS MOUNTAIN STATE TEL |
| 204338 | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 294336 | CITIZENS TEL OF TENNESSEE LLC |
| 300615 | Frontier North Inc. |
| 300682 | Frontier Communications of Michigan Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier North Inc. |
| 313033 | Frontier Midstates Inc. |
| 320750 | Frontier Communications of Indiana Inc. |
| 320772 | Frontier Communications of Indiana Inc. |
| 320779 | Frontier North Inc. |
| 320828 | |
| 323034 | Frontier Communications of Thorntown Inc. |
| 330870 | Frontier Midstates Inc. |
| 33086 | RHINELANDER TEL CO |
| | Frontier North Inc. |
| 330891 | Rhinelander Tel Co |
| 330912 | Frontier Communications of Mondovi LLC |
| 330940 | Rhinelander Tel Co |
| 330941 | Rhinelander Tel Co |

| SAC | Name |
|--------|---|
| 330944 | Frontier Communications - St. Croix LLC |
| 330964 | Frontier Communications of Wisconsin LLC |
| 330967 | Frontier Communications of Viroqua LLC |
| 340998 | Frontier Communications of DePue Inc. |
| 341011 | Frontier Communications of Lakeside Inc. |
| 341015 | Frontier North Inc. |
| 341036 | Frontier North Inc. |
| 341038 | Frontier Communications of Illinois Inc. |
| 341055 | Frontier Communications - Midland Inc. |
| 341061 | Frontier Communications of Mt, Pulaski Inc. |
| 341067 | Frontier Communications of Orion Inc. |
| 341073 | Frontier Communications - Prairie Inc. |
| 341079 | Frontier Communications - Schuyler Inc. |
| 341183 | CITIZENS TEL OF ILLINOIS INC |
| 343035 | |
| 351127 | Frontier Communications of the Carolinas Inc. Frontier Communications of Iowa Inc |
| 361123 | CITIZENS TEL OF MINNESOTA |
| 361367 | |
| 367123 | Frontier Communications of Minnesota Inc. CITIZENS TEL OF MINNESOTA |
| 371128 | |
| 442080 | CITIZENS TEL OF NEBRASKA |
| 442154 | Frontier Southwest Incorporated |
| 452172 | Frontier Southwest Incorporated |
| 452302 | CITIZENS UTILITIES RURAL TEL CO |
| 454426 | Frontier Communications of the Southwest Inc. |
| 454449 | CITIZENS UTILITIES CO |
| 472416 | NAVAJO COMM CO |
| 474427 | Frontier Communications Northwest Inc. |
| 484322 | CITIZENS TELECOMM CO OF IDAHO |
| 494449 | CITIZENS TELECOMM CO OF MONTANA |
| 504429 | NAVAJO COMM CO |
| 504449 | CITIZENS TELECOMM CO OF UTAH |
| 522416 | NAVAJO COMM CO |
| 522449 | Frontier Communications Northwest Inc. |
| | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| 533401 | CITIZENS TELECOMM CO OF OREGON |
| 541863 | Frontier Communications of the Southwest Inc. |
| 542302 | Frontier California Inc. |
| 542308 | CITIZENS TELECOMM CO OF CA |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 542319 | Frontier California Inc. |
| 542344 | CITIZENS TELECOMM CO OF CA. Frontier Communica |
| 543402 | CITIZENS TELECOMM CO OF CA |
| 544342 | CITIZENS TELECOMM CO OF CA |
| 552302 | Frontier Communications of the Southwest Inc. |
| 554431 | CITIZENS TEL COMPANY |
| 554432 | CITIZENS TEL COMPANY |
| | |
| | |
| | |

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 135200 | | 143001305 | | | | | |
|--|--|---|--|--|--|--|--|
| Study Area Code (SAC An Eligible Telecommunicat | • | Service Provider Identification Number (SPIN) certification form for each SAC through which it provides Lifeline service | | | | | |
| 2018 | СТ | The Southern New England Telephone Compan | | | | | |
| Recertification Year | State | ETC Name | | | | | |
| N/A | | Frontier Commnunications Corporation | | | | | |
| DBA, Marketing, or Ot | her Branding Name | Holding Company Name | | | | | |
| (If same as ETC name, list "N | her Branding Name (A" Do not leave blank) ny have affiliated ETCs? | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) Yes No | | | | | |
| es the reporting comparide a list of all ETCs that are | A" Do not leave blank) ny have affiliated ETCs? affiliated with the reporting ETC, used to section 3(2) of the Communications Ac | (If same as ETC name, list "N/A" Do not leave blank) | | | | | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes C

No O

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | 0 |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

| Ì | I am an officer of the company named above. I am authorized to make this certification for the St | udv Area Co | ode listed |
|---|---|-------------|-------------|
| ć | above. | aay mua c | Jac History |

| Initial | JCM | |
|---------|-----|--|
| mittal | | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JCM

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| Α. | 244 | 244 | 219 | 186 | 217 | 229 | 229 | 137 | 74 | 107 | 111 | 168 | 2165 |
| В. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| C | 244 | 244 | 219 | 186 | 217 | 229 | 229 | 137 | 74 | 107 | 111 | 168 | 2165 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database

| <u></u> | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| | | | | ļ | | | | | | | | | Total |
| H. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| I. | 244 | 244 | 219 | 186 | 217 | 229 | 229 | 137 | 74 | 107 | 111 | 168 | 2165 |

J. Name of third party administrator used to verify subscriber eligibility:

USAC

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| 7 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 77 | 84 | 58 | 44 | 57 | 68 | 41 | 30 | 15 | 27 | 30 | 34 | 565 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| L. | 167 | 160 | 161 | 142 | 160 | 161 | 188 | 107 | 59 | 80 | 81 | 134 | 1600 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
| | |

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
| | |

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | JCM |
|---------|-----|
| | |

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial ____

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 565 | 2165 | 26.1% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jessica C. Matushek Director, Accour

Signature of Officer

jessica.matushek@ftr.com

Email Address of Officer

Christine Burke

Person Completing This Certification Form

Jessica C. Matushek Director, A

Printed Name and Title of Officer

Jan 29, 2019

Date

585-777-6719

Contact Phone Number

| SAC | Name |
|------------------|--|
| 135200 | |
| 100000 | The Southern New England Telephone Company |
| | Frontier Communications of AuSable Valley Inc. |
| 150100 150110 | Frontier Communications of New York Inc. |
| | OGDEN TELEPHONE COMPANY |
| 150121 | Frontier Telephone of Rochester Inc. |
| 150122 | Frontier Communications of Seneca Gorham Inc. |
| 150128 | Frontier Communications of SvIvan Lake Inc. |
| 154532 | CITIZENS TELECOMMUNICATIONS COMPANY OF I |
| 154533 | CITIZENS TELECOMMUNICATIONS COMPANY OF I |
| 154534 | CITIZENS TELECOMMUNICATIONS COMPANY OF N |
| 170149 | Frontier Communications of Breezewood LLC |
| 170152 | Frontier Communications of Canton LLC |
| 170161 | Commonwealth Telephone Company |
| 170168 | Frontier Communications of Pennsylvania LLC |
| 170178 | Frontier Communications of Lakewood LLC |
| 170194 | Frontier Communications of Oswavo River LLC |
| 200271 | CITIZENS MOUNTAIN STATE TEL |
| 204338 | Citizens Mountain State Tel |
| 204339 | Citizens Mountain State Tel |
| 205050 | Frontier West Virginia Inc. |
| 210318 | Frontier Communications of the South LLC |
| 210328 | Frontier Florida LLC |
| 220362 | Frontier Communications of Fairmount LLC |
| 220387 | Frontier Communications of Georgia LLC |
| 230479 | Frontier Communications of the Carolinas Inc. |
| 230509 | Frontier Communications of the Carolinas Inc. |
| 240479 | Frontier Communications of the Carolinas Inc. |
| 240526 | Frontier Communications of the Carolinas Inc. |
| 250301 | Frontier Communications Lamar County LLC |
| 250306 | Frontier Communications of Alabama LLC |
| 250318 | Frontier Communications of the South LLC |
| 280460 | Frontier Communications of Mississippi Inc. |
| 290580 | CITIZENS TEL OF VOLUNTEER STATE |
| 294336 | CITIZENS TEL OF TENNESSEE LLC |
| 300615 | Frontier North Inc. |
| 300682 | Frontier Communications of Michigan Inc. |
| 310682 | Frontier Communications of Michigan Inc. |
| 310695 | Frontier North Inc. |
| 313033 | Frontier Midstates Inc. |
| 320750 | |
| 320772 | Frontier Communications of Indiana Inc. |
| 320779 | Frontier North Inc. |
| 320828 | Frontier North Inc. |
| 323034 | Frontier Communications of Thorntown Inc. |
| | Frontier Midstates Inc. |
| 330870 | RHINELANDER TEL CO |
| 330886 | Frontier North Inc. |
| 330891 | Rhinelander Tel Co |
| 330912 | Frontier Communications of Mondovi LLC |
| 330940 | Rhinelander Tel Co |
| 330941 | Rhinelander Tel Co |

| SAC | Nome |
|---|--|
| | Name |
| 330944 | Frontier Communications - St. Croix LLC |
| 330964 | Frontier Communications of Wisconsin LLC |
| 330967 | Frontier Communications of Viroqua LLC |
| 340998 | Frontier Communications of DePue Inc. |
| 341011 | Frontier Communications of Lakeside Inc. |
| 341015 | Frontier North Inc. |
| 341036 | Frontier North Inc. |
| 341038 | Frontier Communications of Illinois Inc. |
| 341055 | Frontier Communications - Midland Inc. |
| 341061 | Frontier Communications of Mt. Pulaski Inc. |
| 341067 | Frontier Communications of Orion Inc. |
| 341073 | Frontier Communications - Prairie Inc. |
| 341079 | Frontier Communications - Schuvler Inc. |
| 341183 | CITIZENS TEL OF ILLINOIS INC |
| 343035 | Frontier Communications of the Carolinas Inc. |
| 351127 | Frontier Communications of Iowa Inc |
| 361123 | CITIZENS TEL OF MINNESOTA |
| 361367 | Frontier Communications of Minnesota Inc. |
| 367123 | CITIZENS TEL OF MINNESOTA |
| 371128 | CITIZENS TEL OF NEBRASKA |
| 442080 | Frontier Southwest Incorporated |
| 442154 | Frontier Southwest Incorporated |
| 452172 | CITIZENS UTILITIES RURAL TEL CO |
| 452302 | Frontier Communications of the Southwest Inc. |
| 454426 | CITIZENS UTILITIES CO |
| 454449 | NAVAJO COMM CO |
| 472416 | Frontier Communications Northwest Inc. |
| 474427 | CITIZENS TELECOMM CO OF IDAHO |
| 484322 | CITIZENS TELECOMM CO OF MONTANA |
| 494449 | NAVAJO COMM CO |
| 504429 | CITIZENS TELECOMM CO OF UTAH |
| 504449 | NAVAJO COMM CO |
| 522416 | Frontier Communications Northwest Inc. |
| 522449 | Frontier Communications Northwest Inc. |
| 532416 | Frontier Communications Northwest Inc. |
| 533401 | CITIZENS TELECOMM CO OF OREGON |
| 541863 | Frontier Communications of the South Control of the |
| 542302 | Frontier Communications of the Southwest Inc. Frontier California Inc. |
| 542308 | |
| 542315 | CITIZENS TELECOMM CO OF CA |
| 542319 | CITIZENS TELECOMM CO OF CA |
| 542344 | Frontier California Inc. |
| 543402 | CITIZENS TELECOMM CO OF CA. Frontier Communica |
| 544342 | CITIZENS TELECOMM CO OF CA |
|) · · · · · · · · · · · · · · · · · · · | CITIZENS TELECOMM CO OF CA |
| 552302 | Frontier Communications of the Southwest Inc. |
| 554431 | CITIZENS TEL COMPANY |
| 554432 | CITIZENS TEL COMPANY |
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